

Our donors are highly valued and share in our achievements. Being part of Rand Aid means being part of something unique. When you sponsor one of the programmes in our Social React Division you can be assured that you are making a tangible contribution and positive change to another person's life story. A person who deserves an opportunity to find new hope, new meaning in life. Every day we come into contact with so many people with broken life stories. You will find great fulfilment helping us write happy endings for them all.

Rand Aid has Section 18A status in terms of the Income Tax Act which means that every rand donated to us is tax deductible in the hands of the donor.

Good governance is critical to our success story. As a registered non-profit organisation, our services are governed by an independent non-executive Board of Management, comprising interested persons from the community. We are fortunate to attract individuals with great expertise and a high level of integrity, overseeing and guiding our full-time staff in their daily operations. The Board of Management meets every second month and are fully informed on the financial and service activities of the organisation. The Board is responsible for all strategic decisions and ensures the continued financial stability of the organisation.

To enable us to meet our objectives, we employ a team of professional and support staff committed to the well-being of their fellow human beings. Our team is varied and includes professional nurses, social workers, sessional doctors and psychologists, chartered accountants, artisans responsible for maintenance, food service personnel, grounds staff, laundry operators, housekeepers as well as receptionists, clerks, drivers and security personnel. The commitment of our staff is evidenced by the low turnover rate and the job satisfaction experienced. The continued development of our staff is important and our Human Resource Department implements training programmes to foster growth and learning for all.

These programmes focus on our core staff as well as our outsourced services where we regard our labour suppliers as partners and encourage the full development of their personnel, in the interest of our residents.

In addition, we utilise our operations to provide a meaningful work experience for the persons in our substance abuse treatment programme. By granting them the opportunity to hone and develop marketable skills they assist with, and in many cases are, an integral part of the daily operations of the organisation.



RAND AID ASSOCIATION . NON-PROFIT ORGANISATION

REGISTRATION NUMBER: 000 605 NPO

**Contact Details:**

Head Office

T: (011) 882 2510

F: (011) 882 4670

Private Bag X03, Highlands North, 2037

Cnr. Modderfontein &

Wordsworth Rds, Edenvale

E: [info@randaid.co.za](mailto:info@randaid.co.za)

[www.randaid.co.za](http://www.randaid.co.za)

GPS Co-ordinates

S26°07.709

E28°07.481

**RAND AID**  
*assist. alleviate. accompany.*

*Rand Aid Association*

*Edenvale*

*2037*

A registered non-profit organisation that provides hope and enables people to shape their purpose in life. The story of Rand Aid began in 1903 when two voluntary organisations decided to combine their efforts in fighting the social problems that existed on the Reef at that time. Over the next hundred years we have written many pages in our book of care. Our story has evolved with the community and our services have grown and changed with the times ensuring that people like you find great relevance in what we do today.

We strongly believe in the value of a community: where each and every one of our services has a character and a spirit of people caring for and about each other. Therefore we encourage resident responsibility for and participation in communal life. Yet, we will grant you the space to exercise your own choices and take responsibility for your own life. When we are there for your care and treatment, we will respect your wishes as far as reasonably possible.

To promote a sense of community, our services and facilities are comprehensive. We offer 24-hour security, nursing care, garden and domestic services, physiotherapy and podiatry amongst others. Our facilities include hairdressing salons, community centres, interdenominational chapels, halls, libraries, superettes and swimming pools. We also run an e-media centre, where residents can send and receive emails at minimal cost. Every effort is made to ensure that residents' needs are met.

Rand Aid recognises the need to invest in our surrounding community through outreach programmes to disadvantaged groups.

Our knowledge and expertise must benefit wider than just those persons accommodated in our facilities. Currently we support a service for the pre-school education and care of young children as well as a service for the care of abandoned and abused older persons in Alexandra. We rely on your help to increase our outreach and make it even more meaningful.

Our vision for the future is an organisation that remains responsive to community needs. To ensure this, we aim to:

- Live up to our commitments.
- Provide comprehensive and affordable care in both the fields of ageing and addiction, through a range of quality services.
- Increase the number of persons that are able to benefit from the services.
- Expand our services to disadvantaged target groups in ways that will also reflect the diversity of the community.
- Treat service users, suppliers, donors, each other as well as any other person coming into contact with the organisation with respect, decency and integrity.
- Perform at best practice standards in our chosen fields.
- Pursue service excellence, commitment and innovation in all areas of our operations.
- Optimise financial planning and control to ensure the stability and growth of the organisation.
- Build a united personnel corps, working together to provide quality services.
- Implement professional models of care and treatment based on sound theories and practice.
- Adapt services rapidly to changing service needs, scientific knowledge and research results.



Our Social React Division focuses on older persons who face an uncertain and difficult future due to financial or social disadvantage. This target group is often neglected in a country challenged to provide adequate resources for a young and growing population. As a result, the hardship suffered by older persons is heart-sending.

The Social React Division also offers an essential substance abuse treatment service, a need for which few affordable resources exist.

Our range of services include the following:

- Thembalami Care Centre, providing frail care services for 180 persons in need of 24-hour nursing care.
- Tarentaal Village, comprising of 300 housing units for ambulant older persons.
- Wedge Gardens Treatment Centre, where 160 male persons with substance abuse problems can participate in a rehabilitation programme that will enable them to take their rightful place in society again.



Over the years, we have been approached for services by people from all walks of life. This has made us realise that care is a universal need. It is not restricted to those with financial or social problems. As we grow older, we become more and more concerned about our future. Where will I live? Will I be safe? Will there be assistance when I need help? Will I still find purpose in my life, enjoy the company of my contemporaries and make a contribution to society? Because of these common human needs our story book contains the pages of Rand Aid Advance. This division runs our independent retirement villages, where we provide quality accommodation at real value for money. This means you can thoroughly enjoy your retirement, knowing that we care and are there to provide the management and support services to streamline your life. Our retirement facilities are spacious, well appointed and set in beautiful garden settings.

Currently they comprise of:

- Elphin Lodge near Lyndhurst, with 223 one- and two-bedroomed apartments and cottages.
- Inyoni Creek, next to Elphin Lodge, with 175 one, two- and three-bedroomed apartments and cottages.
- Thornhill Manor, in Modderfontein, with 213 two- and three-bedroomed cottages.
- Ron Smith Care Centre, in the grounds of Elphin Lodge, where we provide 24-hour nursing care to 160 persons who are not able to live independently in their own homes.

The units at Elphin Lodge, Inyoni Creek and Thornhill Manor are sold on the life right concept. They form an important part of our business model, in that the share of capital retained from the sale of each unit enables us to sustain and grow our services for those in a less fortunate position. We therefore regard our purchasers at these villages as our business partners. They help us to help others. Elphin Lodge, Inyoni Creek and Thornhill Manor are truly places for special people.